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CONTAX INC

ARCUS EDI MANAGED  
SERVICES

by **CONTAX**  
**ARCUS**



**SAP**<sup>®</sup> Certified  
Built on SAP Cloud Platform



PURPOSE BUILT FOR EDI PROCESSING, RUNS  
ON THE SAP CLOUD PLATFORM

**Solution  
Overview**

# by CONTAX ARCUS

## GROW YOUR BUSINESS AND SCALE ON A PLATFORM THAT CAN SCALE AS YOU GROW

Support existing trading partners while being able to scale to support those in the future. With seamless any-to-any integration, and multiple communication protocols, you will always be ready to take on new business. Our knowledgeable team will continue to innovate and improve for you.

**85%**

Of B2B Transactions  
are EDI

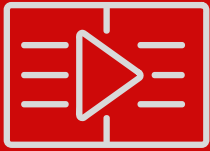
**59%**

Of Companies are  
Impacted by EDI

## GUARANTEED FULL COMPLIANCE

Arcus and the CONTAX team have the knowledge of many industry verticals not only on the EDI side but on the SAP integration side as well. This allows us to handle all of your trading partner needs and ensure customer compliance requirements are met.

# by CONTAX ARCUS



## PRE-BUILT TEMPLATES

We have pre built templates to utilize in many trading scenarios including customers, vendors, 3PLs, 4PLs, financial institutions and transportation



## TEAM OF EXPERTS

The in depth knowledge of our SAP EDI experts allows them to easily work with your trading partners on implementations and support



## SIMPLE PRICING

CONTAX utilizes a simple pay-as-you go pricing model. There are no hidden fees for set up, data transmission, monitoring or error management. No up front costs and no implementation costs.



## DEPENDABLE SLA'S

Let us manage your system so that you are always open for business. Don't lose sleep over your EDI uptime again.

## THE ARCUS TEAM IS UNPARALLELED

No need for you to be an expert in EDI for SAP, let our highly skilled full time team of professionals take on the set up and support. All included in your simple pay-as-you-go subscription pricing. We will reach out to and work directly with your trading partners and business team for onboarding.

# by CONTAX ARCUS

## Initial Set up and Implementation

- Installation of Cloud Connector and connection to your back end SAP system
- Configuration of SAP ports and RFC connections
- Set up to connect to the necessary sources to send/receive your EDI data
- For non-SAP systems, a connection will be made to a server level file store to transfer data



## Partner Onboarding and changes

- Conduct communication with EDI trading partners to perform testing and migration
- Create maps based on trading partner specifications
- Create EDI specifications to provide to your trading partners
- Performing unit and integration testing
- Work with your team to complete and sign-off on business integration testing
- Perform all required changes to trading partners, EDI versions, maps or any other changes required, whether initiated by you or your trading partners



## Ongoing Support

Support includes:

- Responding to errors and alerts that are set up to notify us of any data failures
- Reconciling acknowledgments and following up with trading partners where these may be missing
- Providing suggestions for root cause fixes either at the EDI level or back end SAP to address any recurring issues
- Periodic meetings with your team to review status, and any outstanding issues



# by CONTAX ARCUS

## SAP CLOUD PLATFORM

Arcus integrates seamlessly into your back-end system due to the architecture of the SAP cloud platform. Standard SAP connectivity keeps your data safe and secure and logs on using an SAP service account. Built on an SAP HANA database, it can certainly keep up with the volumes and speeds necessary for your daily transactions.

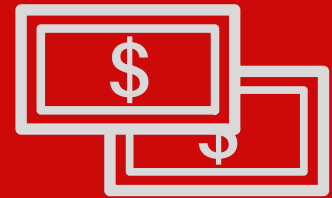
## PRICING STRUCTURE

Our pay-as-you go pricing model is a tiered structure based on on your volumes. This is inclusive of all EDI implementations, EDI modifications, EDI support and data transmissions.



### SECURE

Utilizing standard SAP security and connectivity



### AFFORDABLE

Contact us for a free quote to see how we measure up to your current ongoing costs.



### GLOBAL SUPPORT

24/7 Support available from our global team